

Information for School Groups

Buses- Parking and Drop Off

Bus zones for drop off are located both on Market Street and Church Street, right outside the theatre. Buses are able to park on Market Street for the duration of the performance, however, drivers must remain with the vehicle at all times. If you require parking for a mini-bus or disabled parking, please contact Amy on 8839 3308 and arrangements may be made depending on availability. Please note there may be a small administration charge involved.

Car Parking

If you are driving a car into Riverside, a number of parking stations are located within easy walking distance. Limited metered street parking is also available. If coming to an evening performance and arriving AFTER 6pm, or a weekend performance at any time, a \$5 flat rate is available at ERBY PLACE carpark which is off Phillip Street (behind the Sicilian Restaurant). You can collect a voucher from box office that will give you the \$5 flat rate (to be paid on exiting the carpark).

Public Transport

Riverside is a 10-15 minute walk from Parramatta train station, or a 10 minute walk from the Ferry Wharf. For maps or directions, please visit our website www.riversideparramatta.com.au. It is advisable to check appropriate timetables.

Eating at or around Riverside

We recommend you allow time for your students to eat lunch/morning or afternoon tea before or after the show to avoid food being brought into the theatre, which for some shows may not be permitted. Riverside has a bar that, if open, will sell soft drinks and light snacks, however it may not always be open for school matinees.

Riverside is also located near many food outlets. Many are within a 2 minute walk from the theatre and there are many other food outlets situated along Church Street between the theatre and the train station.

If your students are bringing a packed lunch, we can accommodate small school groups in our courtyard or foyer space. Alternatively Prince Albert Park adjacent to the theatre (on Market Street) is quite pleasant if the weather is fine. There is also plenty of room to sit and eat along the riverbank.



Toilet Facilities

Riverside has toilets, including disabled toilets, located on both sides of the foyer. It is recommended that you allow time for students to use these facilities before the show starts, as leaving the auditorium often during the performance can be disruptive. Please see Front of House staff when you arrive and they will be able to direct you to the nearest set of toilets.

School Bags

School bags are quite big and bulky and can be an obstacle blocking exits in the case of a fire. If a performance you are attending is busy or in a smaller space- your students may be asked to leave their school bags in a specified place within the Riverside complex rather than being permitted to bring them to the auditorium. As this can get messy, we recommend that, if possible, you ask your students to leave their school bags at school or at home and just bring a small bag or satchel to carry essentials.

Getting Seated

Most daytime school performances, unless otherwise specified, are UNRESERVED seating. This means you don't get specific tickets or seat numbers, but that you are seated in school groups depending on how the audience will best fit into the theatre. Please try to arrive at least 20 minutes before the performance starts and see the Front of House staff in the foyer when you arrive so that your school group can be seated in an orderly and timely manner. In lieu of tickets, you are faxed a confirmation letter at the time of payment. Please bring this with you on the day. If you would like a copy of your confirmation letter please contact us on 8839 3308.

If you have booked for an evening performance or weekend performance, it is most likely a performance that will also contain many members of the general public and you will therefore have reserved seating. If this is the case, please see the box office on arrival to pick up your tickets, as these will usually not be mailed out to you beforehand.

Risk assessments

Riverside has a Risk Assessment Policy available to download from our website- www.riversideparramatta.com.au. Alternatively, please contact us on 8839 3308 and this document can be posted, faxed or emailed to you directly.

If you have any questions regarding any of the above or regarding your



booking into Riverside, please contact our Education Coordinator on 8839 3308.

